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** CONTINUING DATA ***** none BW				
** FOREIGN APPLICATIONS ***** UNITED KINGDOM 0224187.5 10/17/2002 pending certified copy BW				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 12/31/2003				
Foreign Priority claimed <input checked="" type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Verified and Acknowledged <i>Brian W. Smith</i> Allowance <i>BW</i> Initials Examiner's Signature		STATE OR COUNTRY CANADA	SHEETS DRAWING 2	TOTAL CLAIMS 14
				INDEPENDENT CLAIMS 1
ADDRESS 20457				
TITLE Interactive conflict resolution for personalized policy-based services				
FILING FEE RECEIVED 770	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	